

HBO Max

What is the HBO Max?

HBO Max is a new streaming experience that bundles all of HBO together with even more blockbuster movies, classic TV favorites, plus new Max Originals. The HBO GO app and HBOGO.com are no longer available. HBO Max is a new way to stream HBO plus much more. Your HBO subscription through your TV or internet provider may give access to HBO Max for no extra cost.

The following devices are supported by HBO Max:

Amazon Fire TV devices, Amazon Fire tablets (4th gen and later), Android phones and tablets, Android TV (including most Sony Android TVs 2015 models+), Apple iPhone, iPad, and iPod touch, Apple TV (4th generation and later), Computers (PC and Mac browsers), PlayStation 4 and PlayStation 5, Roku, Samsung TV (2016 models and later), Xbox One or Xbox Series X/S, Google Chromecast

How to Login Using Your Active RCN Account:

You must have an active account on My RCN. You can register and create your profile on the RCN Homepage. Your username must be your e-mail address and your password must be at least 8 characters. Once you download the app using one of the supporting devices listed above, you'll have access to HBO Max.



RCN2Go

✔ To get started...

You will need to have a **MyRCN username** to begin using RCN2GO. To sign up, visit rcn.com and click **MyRCN** located at the top of the page.



*rcn2go.com will automatically redirect you to the login page.

Visit rcn2go.com and sign in using your **MyRCN username** and password.

DVR Scheduling with RCN2GO

RCN Digital TV subscribers can access the Watch Online, Browse, Guide and Search features on RCN2GO.



RCN subscribers with a **DVR powered by TiVo** will also be able to access the remote scheduling feature and view the list of their recordings through the "My Shows" page.

When you see...



Only one episode is available to watch now.



More than one episode is available to watch now.



To view more information on a selected show or program.



What to Watch

With RCN2GO, it's simple to access your shows in a snap!

- 1 Hover over a program of interest by placing your mouse over the desired show or live TV channel. Click Info. Details about the program will appear, including a **Watch Now** button.
- 2 You will be directed to a new page where you can view the selected show.
- 3 Select RCN as your cable provider from the drop down menu.
- 4 You will be prompted to enter your **MyRCN username** and password.
- 5 **Enjoy the show!**

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My Shows

Find a program you really like? You can bookmark it using the "My Shows" feature.

- 1 Hover over a program of interest using your mouse and click the **Info** button. Add to "My Shows".
- 2 The program will be added to the "My Shows" folder. From there you can see which episodes are available to watch.



RCN subscribers with a **DVR powered by TiVo** will be able to view their list of recordings or delete recordings through the "My Shows" page. They can also schedule a recording or OnePass[®] for their DVR powered by TiVo directly from RCN2GO.

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Search

Search by actor, director, title and more by using the search field on the RCN2GO page.

- 1 At the top right enter a few letters of the show you're searching for and RCN2GO will return the most popular matching results.
- 2 Select your show or program.
- 3 View upcoming episodes and discover new shows with recommendations from RCN2GO.



RCN subscribers with a **DVR powered by TiVo** can set a OnePass[®] to record all episodes and manage what, how and when you watch.



Browse TV and Movies

Looking for something specific? You can view and filter shows that are available to watch.

- 1 Select the "Browse TV & Movies" tab and search by genre, network, most popular, newest, and in alphabetical order.
- 2 Hover over a program of interest using your mouse and click **i** Info. Details about the program will appear.
- 3 Click: **Watch Now**



LIVE TV – If a show is available to watch live online, simply click on it. RCN2GO will take you to the network's website where you can watch the program selected.

Additional RCN2GO Features



- 1 **Newly Available**
Find the latest TV shows or movies that are available through RCN2GO.
- 2 **Live TV**
Provides quick access to channels that offer live Online streaming of their programming.
- 3 **My Shows**
Certain programs may also be available to watch Online and are displayed here.



- 4 **Recommendations**
Provides recommended shows and movies based on your previous viewing choices.
- 5 **Popular**
Watch the most popular TV shows or movies.
- 6 **Guide**
Access the channel lineup and program schedule for 14 days forward, plus 7 days prior.

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MOBILE DEVICES


Download this free app to get started.

With RCN2GO powered by TiVo you'll never run out of things to watch. Find the programs you love in a snap & choose from tons of shows from RCN2GO titles. Plus, it's all included free with RCN Digital TV service. **Download the free RCN2GO app today!**



Download on the  **App Store**

GET IT ON  **Google play**

Use as a Remote Control

Use the RCN2GO app to control live TV and recorded shows, whether they are streaming to your mobile device or on your television, or to navigate between your TiVo menus.

Tap the navigation or remote control icon to get started.






What to Watch Now

- **What to Watch Now** is the first screen you'll see when you open the RCN2GO app.
- Choose from **Live TV, Movies, Popular TV, Sports, and Kids** categories.

For the best user experience you will need to have the individual network app already downloaded to your device.



Managing Your Shows

- On your mobile device, tap **Manage/More**, then tap the **To Do List** tab.
- Tap a show title to get information about it. From there, you can set up or cancel a recording, get or modify a OnePass, view upcoming episodes, explore the show, change recording options, and more.



The Info Screen

The Info screen displays information about the show that's currently airing on your DVR powered by TiVo. As you change channels, the Info screen will update to reflect the show you're watching.

You can reach the info screen by tapping the info button.

- Tap **Watch Now** for viewing options.
- Tap **Get This Show** to set recording or OnePass.
- Tap **Upcoming** to view upcoming episodes.
- Tap **Explore** for program details and show recommendations.

 The info screen is not available if you are away from your home network.

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My Shows

The **On DVR** tab lets you watch shows from your "My Shows" list in home. (Six tuner DVR powered by TiVo or TiVo Stream required.)

 Not all content or programs can be transferred between devices due to copyright protections or contractual limitations.



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